



Introductory text (suggested) Keystone Accountability survey

As we go through the thick of this COVID-19 crisis, it is hard to know what actions to take in order to make things really and truly better. One thing we do know is that effective help will be informed by listening to what you, as our local partners think, and by understanding your experiences in your words. This is the time for a mutual and collaborative approach to tackling the many challenges we collectively face.

[*Organisation*] wants to do all it can to support you in these uncertain times. We want to be responsive and flexible and have partnered with Keystone Accountability to run a survey that will ask you about the impact of the COVID-19 pandemic on your work.

Your participation in this micro-survey is voluntary and the survey is completely anonymous; we will never know what you say. Keystone will, however, directly share the responses from the open questions with us so please bear this in mind. The survey has 13 questions and should not take more than 6 minutes to complete!

Go to the survey: once you open the survey you may want to change the language settings. There is a toolbar at the top and in the right corner you'll see an image of a globe and the language. Click on this image and select the right language.

We will send you a written report by email with survey findings and our initial response. We approach this micro-survey and report-back exercise as a way for each of us to reflect on our relationship and improve the ways we work together. We hope you agree and find it useful, maybe even really useful.

If you have any questions about the process, please do not hesitate to contact [*name (mail address)*].